



**Introducing our Marketplace**—a dedicated online resources page on our website featuring a curated selection of brands and products. Designed like an affiliate program, this platform not only provides our community with easy access to essential products but also drives traffic to your website, increasing sales. By being featured, you'll be part of a monumental resource for those diagnosed, helping our community find what they need, while boosting your brand's visibility and profits.

**Disclaimer:**

It will be stated and noted that The Ehlers-Danlos Society does not endorse the views, products, goods, or services provided by any of the companies/ organizations listed on The Marketplace. The listings are all based on The Ehlers-Danlos Society receiving a donation from items sold.

## Vendor to Customer

### Payment Methods

- Each vendor/sponsor is responsible for collecting their money from each sale. The Ehlers-Danlos Society will not be held liable or responsible for the exchange of money/items for market vendors/sponsors.
- It is up to the Vendor how they accept payment on their site. No payments will be taken directly through our webpage.

### Exchange/Refunds

- Each vendor must prepare their own refund and exchange policy that will give customers confidence in their purchase. Each vendor must ensure they display their policy on their website.
- Each vendor will be responsible for clearly communicating these policies to their customers.
- The Society will not be liable for refunds or exchanges sourced through the marketplace or any dissatisfaction with products.

## Vendor to Society

### Affiliate Program types:

- You may already have an affiliate program set up with platforms such as Share a Sale, Social Snowball etc. We welcome and encourage this type of process.
- If you do not wish to use an external platform, we can track orders through a code provided on the marketplace.

### Donation to The Society

- Ten percent (10%) of profits from each sale navigated through the Marketplace (via a link or code) will be donated back to the society.
- The percentage cost is to be sent via bank transfer each quarter (every three months). Payment must be made within seven days from the end of the quarter, (7th of the following month).
- There are two separate bank accounts below for UK and US vendors. Please send the donation to which ever account works better for you.
- The bank transfer should be named: Marketplace [company name].

### Vendor Reports:

#### (Only applicable for manual code entries)

- A quarterly report of sales made with the code will need to be submitted by the 7th of the following month, giving seven days to submit the data.
- The report only needs to show the total sum of sales made using the code, and the percentage total owed.
- An automated email with the form attached will be sent with a 72-hour reminder where you can submit your report.

## **Bank Details for Quarterly Donations:**

### **US/International Bank Details**

**For Domestic Wires:**

Wire Routing Transit Number  
(RTN/ABA) 121000248

**For International Wires:**

SWIFT/BIC code WFBIUS6S

**Bank name:**

Wells Fargo Bank, N.A.

**Bank address:**

420 Montgomery  
San Francisco, CA 94104

**BNF/Field:**

4200

**Beneficiary acct. #:**

6276661623

**Beneficiary:**

The Ehlers-Danlos Society  
447 Broadway  
2nd Fl #670  
New York, NY 10013

**CHIPS Participant:**

0407

### **UK Bank Details**

**Account Name:**

The Ehlers-Danlos Society

**Address:**

Office 7, 35-37 Ludgate Hill, London, EC4M 7JN

**Sort Code:**

82-11-07

**Sort Code:**

10047232

## **Terms and Conditions:**

We own the right to track the traffic and engagement generated through clicks to your site via the link on our webpage.

We own the right to remove a vendor from the marketplace if they do not abide by the regulations listed below.

You own the right to remove yourself from the Marketplace whenever you decide. Please email us if you no longer wish to participate on the platform.

## **Right to Remove a Vendor from the Marketplace:**

Following are specific reasons that give us the right to remove a Vendor from the Marketplace, active immediately.

- Not providing a satisfactory service to our customers (e.g., not fulfilling orders, continuous shipping delays, incorrect items received).
- Poor feedback from buyers sourced through the marketplace.
- Not supplying the report and payment on time each quarter.
- Unethical behaviour taking place.
- Being non-compliant and non-cooperative.
- If false documents and reports are provided to show incorrect number of sales/ profits.

We will provide you with an opportunity to address and fix the situation before your presence on the Marketplace becomes denied.

## **Inactivity Policy:**

If no donation from sales has been made to The Society within six months, your listing will be removed from the marketplace.

## **Contract and Agreement:**

Each vendor will be required to sign a form that clearly outlines their commitment to participate in the Marketplace, including the percentage of sales The Society will receive, as well as their agreement to the terms and conditions outlined above.